



Medcor's workplace injury triage will help you provide better care for your injured employees and lower your workers' compensation costs

Workplace Injury Triage

FASTER ACCESS TO RIGHT LEVEL OF CARE WHILE LOWERING COMP COSTS

Medcor's workplace injury triage provides employers and their injured workers 24/7 access to RNs by phone, who recommend the most appropriate care for the individual. Our nurses use a patented system to ensure your injured workers receive the right care at the right time, reducing unnecessary workers' comp claims and costs.

HOW WORKPLACE INJURY TRIAGE WORKS

1. When an employee is injured at work - the supervisor or employee immediately calls the Medcor hotline
2. The caller is connected directly with a nurse within 14 seconds on average
3. Using Medcor's proprietary software to assess the injury, a nurse interprets and recommends next steps to provide consistent, reliable first aid decision support
4. Medcor forwards a report to the designated party within minutes and maintains a recording of the call to minimize fraud attempts

WHO USES MEDCOR?

Insurance carriers with policyholders ranging in size from very small to Fortune 500 companies and best in class B2B clients. Medcor is the most successful and experienced workplace injury triage service provider, helping carriers maximize their profitability. Medcor works with carriers to develop comprehensive communication and marketing campaigns to maximize call volume.

Medcor has a thorough understanding of the unique challenges faced by insurance carriers working through brokers and various distribution channels. Customized campaigns are designed to communicate and drive successful adoption of the triage service by the vast majority of policyholders. Medcor has, by far, the best track record after partnering with carriers and policyholders for over 17 years, delivering best-in-class workplace injury triage that is transforming the industry.

FOR MORE INFORMATION:

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NUMBERS TELL THE STORY

44%

of all caller injuries result in self-treat, first-aid only outcomes

2,000,000+

injury triage calls received since 1997

98%

of injured workers agree with the treatment recommendation provided by the nurse and Medcor's sophisticated software

\$750,000

client savings on average for every 1,000 calls received